



U.S. Department of Health
and Human Services
Administration for Children
and Families
Office of Family Assistance



Log In Information For Attending the NRFC July 12, 2012 Webinar: Effective Strategies for Working with Fathers Returning from Prison

Joining the Webinar is a two-step process. There is a dial-in number to hear the audio and a website URL to be able to view the presentation slides.

Audio Information

In order to hear the audio for the conference, you must dial the number listed below and reference the listed passcode for the operator or automated response system

Audio Dial-in Number: 800-723-6575

Passcode: 1783334

****Dial *0 for Technical Assistance****

Web Viewing Information

STEP ONE: TEST BROWSER

Please test your browser for compatibility at the following URL prior to the event date:

https://www112.livemeeting.com/cc/test2007/join?id=LiveMeeting2007Test&role=attend&cn=user&pw=&recording_agreement=accepted&placewareLicenseCookie=true

Please note that this is only the browser check link and not the link to the actual event. Once you have successfully joined the test meeting, you may exit.

STEP TWO: JOIN CONFERENCE 10 MINUTES PRIOR TO EVENT START

Follow THIS link to join the meeting no more than 10 minutes prior to start time. You may click on the link directly, or cut and paste the link into your browser:

<https://www.livemeeting.com/cc/vcc/join?id=w1783334&role=attend&pw=A1783334>

Troubleshooting

If you have problems entering the conference using the above link, please click on the meeting URL below and manually enter the Meeting ID and Entry Code when prompted:

Meeting URL: <https://www119.livemeeting.com/cc/vcc/join>

Enter your Meeting ID and Entry Code when prompted

Meeting ID: w1783334

Entry Code: A178333

- Clear your browser's cache.
- Close all un-needed applications, and run ONLY the browser supporting the meeting
- Disable pop up blockers
- Disable any chat applications that might distract you or pop up into your meeting window

Take Time to Be a Dad Today

National Responsible Fatherhood Clearinghouse

Toll-free: 1 (877) 4DAD411 (877-432-3411)

Fax: (703) 934-3740 ■ info@fatherhood.gov ■ www.fatherhood.gov

www.facebook.com/fatherhoodgov [@fatherhoodgov](https://twitter.com/fatherhoodgov)

- Tip - If you having issues connecting, copy/paste the Meeting URL and type in the word “web” before the word “join”.
- For assistance, visit *Live Meeting Help and Support*:
http://r.office.microsoft.com/r/rliLiveMeeting?p1=7&p2=en_US&p3=LMInfo&p4=support
or
- Please contact PGI at <http://support.pgi.com/> – on the left hand side under “contact support” select “chat live”. Select Chat topic of “conferencing” specific reason “web technical Support” and enter your name, audio passcode, email address and phone number and a live representative will be available to chat.

Please close your browser window at the end of the meeting to disconnect from the conferencing server.

Minimum System Requirements

For the Windows Based Meeting Console (LiveMeeting 2007)

- Operating systems:
 - Microsoft Windows 2000 Professional with Service Pack 4 (with latest Direct X version)
 - Windows Server 2003 with Service Pack 2
 - Windows Professional x64 Edition in 32-bit mode
 - Windows XP Professional with Service Pack 2, Service Pack 3 (recommended)
 - Windows Vista, 32-bit and 64-bit (running in 32-bit mode)
 - Windows 7, 32-bit and 64-bit (running in 32-bit mode)

For the Web Based Meeting Console

PC USERS

Supported operating systems:

- Windows XP SP1a or later
- Any edition of Windows 2000 SP4 or later
- Microsoft Windows 98 Second Edition (SE) with SP1
- Windows Vista
- Supported browser configurations:
 - Internet Explorer 6 and 7 (for all non Vista users), or Firefox 2.0, must have Sun Java 1.6.0_11 or later
 - Internet Explorer 7 (for Vista users only) must have Sun Java 1.6.0_11 or greater
 - Internet Explorer 8 with Sun Java 1.6.0_11 or greater.
 - Firefox 3.x with Sun Java 1.6.0_11 or greater.
 - Safari 3.x with Sun Java 1.6.0_11
- Other requirements
 - To share a PowerPoint the user must have Office PowerPoint 2000 or later
 - To view multi-media slides they must have Adobe Flash Player version 9 or higher

MACINTOSH USERS

Supported operating systems and browser configuration:

- Mac OS X 10.3
 - Safari 1.3 with Apple Java 1.4.2
- Mac OS X 10.4

- Safari 2.0 with Apple Java 1.4.2
- MacOS X 10.5
 - Safari 3.0 with Apple Java 1.5.16

SUN SOLARIS USERS

- Supported operating systems and browser configuration:
 - Solaris 10 with Mozilla Firefox 1.7 using Sun 1.5.11, 1.6.x

Memory, Bandwidth, and Display Requirements (for all users)

- 56Kbps or faster connection
- Presenter: 1024 x 768 pixels or higher resolution monitor
- Attendee: 800 x 600 pixels or higher resolution monitor (1024 x 768 or higher recommended)
- 64 MB RAM